

**Introduction**

This notice is to provide customers with learning from a recent unloading event at the WAMAC facility.

**Details of the event**

During a recent waste processing operation at the WAMAC facility, the waste within a TC05 container became jammed and was unable to be emptied under normal operating conditions (tipping) which led to the operation being stopped. As a result, a risk review was carried out to enable the operators to continue and unload the container by hand. The cause of the waste becoming jammed within in the ISO was due to the volume of waste within the container and the way it was packed.

**Learning from experience**

We would like to remind all customers who use the TC05 ISO skip to consign waste to the WAMAC facility; they are required to conform to the Packing and Handling Instructions ([OM\\_0102940](#) [MECH\\_0006 E](#)). We would especially like to highlight 'Section 8 – Loading the Container'.

Packing and Handling instructions for all LLWR licenced packages are available at:  
[www.llwrsite.com/customer-portal/packaging](http://www.llwrsite.com/customer-portal/packaging)

**Further Information and Questions**

If you require any further information or have any queries relating to this Customer Notice, please send an e-mail to: [customerteam@llwrsite.com](mailto:customerteam@llwrsite.com) or call: 019467 70300.

***Distribution List***

We have issued this Notice to the following people from your Company's Contact Details Form (Reference: WSC-FOR-CON):

- All nominated representatives

If you need to update these details, please submit a revised Form: <http://llwrsite.com/customer-portal/new-customers/>