

This notice is to inform Customers that the Waste Assurance Form (WAS) and the associated Waste Assurance Guide have been enhanced and are now available for comment at www.llwrsite.com/customer-portal/customer-consultation.

Changes to the Waste Assurance Form

Whilst the basic format of the Waste Assurance Form (WSC-FOR-WAS) remains the same some steps within the form have been re ordered for better continuity and additional steps added. Contact details have also been updated.

These addition steps are expansions of steps already within the current WAS and covered by the existing Customer Management Systems. The expansion steps will give increased visibility to both LLWR and LLWR Service Providers to what are important areas requiring management (e.g. hazardous and non-hazardous pollutants). In addition this will enable the Customer/Consignor to further demonstrate compliance steps.

Customers will not be requested to review their current Waste Assurance Forms, these will remain extant. The new form will be requested as and when their current WAS expires.

Changes to the Waste Assurance Guide

The guide has been updated to reflect the changes to the WAS and contact details have been updated.

Customer Comments

LLWR would welcome comments and feedback from Customers on the WAS and request that comments are sent to serviceassurance@llwrsite.com no later than **Friday 13th March 2015**. All comments will be responded to and a spreadsheet containing all Customer comments will be published on the website after the consultation period has ended.

Further Information and Questions

If you require any further information or have any queries relating to this Customer Notice, please send an e-mail to: serviceassurance@llwrsite.com or call Antony Wood on 019467 70249.

Distribution List

We have issued this Notice to the following people from your Company's Contact Details Form (Reference: WSC-FOR-CON):

- All nominated representatives

If you need to update these details, please submit a revised Form: <http://llwrsite.com/customer-portal/resources/>