

This notice is to inform customers that the Service Enquiry Form (SEF) is now available for comment at www.llwrsite.com/customer-portal/customer-consultation.

Service Enquiry Form

LLWR have created a new form specifically for customers wishing to use the services provided through LLWR's Alternative Treatment Solutions and Waste Project Services frameworks.

After consultation LLWR will issue a contract amendment to each customer, to include the new Service Enquiry Form in Schedule 5 – Waste Acceptance Procedure.

LLWR will be providing customers with more information on the services provided through the new frameworks in the coming months through website updates and at the LLWR Customer Forum.

Customer Comments

LLWR would welcome comments and feedback from customers on the Service Enquiry Form and request that comments are sent to customerteam@llwrsite.com no later than **Thursday 30th April 2015**. All comments will be responded to and a spreadsheet containing all customer comments will be published on the website after the consultation period has ended.

Further Information and Questions

If you require any further information or have any queries relating to this Customer Notice, please send an e-mail to: customerteam@llwrsite.com or call Laura Dixon on 019467 70284.

Distribution List

We have issued this Notice to the following people from your Company's Contact Details Form (Reference: WSC-FOR-CON):

- All nominated representatives

If you need to update these details, please submit a revised Form: <http://llwrsite.com/customer-portal/resources/>