

Introduction

This notice is to inform customers that LLWR are currently reviewing the service special conditions, documents and acceptance criteria, forms and templates contained within the Waste Services Contract. The aim of the review is to ensure the information provided by LLWR is accurate, up to date and user friendly. A summary of the main areas being reviewed and the supporting rationale is detailed below.

Service Special Conditions

- VLLW Disposal Special Conditions will be reviewed to ensure the information contained is accurate and up to date in light of various questions/queries during operation of this service to date.
- Packaging Special Conditions and Transport Special Conditions will be fully reviewed and updated to remove references to the Logistics Enquiry Form and update with the e-Logistics system.

Documents and Acceptance Criteria

The Waste Acceptance Criteria (WAC) Overview and Waste Acceptance Procedure (WAP) Overview are both being reviewed to ensure the information contained within them is accurate and remains valid following change/amendment. To this end, the WAC Overview will provide references/links to supply chain Waste Acceptance Criteria together with supplementary guidance, which is again informed by questions and queries received during the operation of certain services.

Forms

The Waste Consignment Transport Form will be withdrawn from the Waste Services Contract as the information is now contained within the Waste Consignment Information forms. Furthermore, the Logistics Services Forms will also be withdrawn from the Waste Services Contract as they have now been replaced by the e-Logistics system.

Once the review of each document is complete we intend to issue these to customers for comment and begin a consultation period. The Waste Acceptance Criteria Overview document has already undergone review and accompanies this customer notice for review by customers. The consultation period for the WAC Overview document will end on 9th January 2017.

Further Information and Questions

If you require any further information or have any queries relating to this Customer Notice, please send an e-mail to: customerteam@llwrsite.com or call Laura Dixon on 019467 70284.

Distribution List

We have issued this Notice to the following people from your Company's Contact Details Form (Reference: WSC-FOR-CON):

- All nominated representatives

If you need to update these details, please submit a revised Form: <http://llwrsite.com/customer-portal/resources>