

This notice is to inform customers of some organisational changes in the leadership of Waste Management Services (WMS) at LLWR.

From the 1st October 2017, a new structure has been implemented which sees Damian Seath become the Head of LLWR Direct Services, Howard Falconer become the Head of Customer Management and Alison Pearson become Head of Procured Services.

As Head of Customer Management Howard is now responsible for the customer contract and will lead a team of technical and commercial experts to focus on pre-contract management and problematic/opportunity waste projects. Customers should therefore discuss their requirements with Howard and his team, who will help define the most appropriate strategy and contracting method for both short and long term waste management projects.

As Head of Procured Services Alison's primary focus is post-contract delivery of procured services, i.e., Waste Enquiry (WEN) through to Invoicing for all services procured through the supply chain on behalf of customers. In addition, Alison is also leading an internal improvement project to streamline the overall WEN to Invoice process and reduce administrative burden. Customers should therefore liaise with Alison and her team to discuss any waste projects that are 'in-flight' through the supply chain and all associated day-to-day consignment management.

Damian's focus is on the continued delivery of LLWR's current and future direct service offering (LLW disposal, LAW and Type B packaging etc.) along with managing other aspects of the wider WMS department. Customers should therefore liaise with Damian and his team to discuss any waste projects that are 'in-flight' using LLWR's direct services.

The final change is the appointment of David Rossiter as Head of Waste Management Services, replacing Dr Craig Ashton who is being seconded to the Nuclear Decommissioning Authority. This change will be implemented in early November 2017.

Further Information and Questions

If you require any further information or have any queries relating to this Customer Notice, please send an e-mail to: customerteam@llwrsite.com

Distribution List

We have issued this Notice to the following people from your Company's Contact Details Form (Reference: WSC-FOR-CON):

- All nominated representatives
- [Insert Role Titles as required]

If you need to update these details, please submit a revised Form: <http://llwrsite.com/waste-services/new-customers/>